

# GENERAL INFORMATION

## DEPOSIT AND PAYMENT POLICY

### General Deposit Policy

For all FIT bookings, a 50% deposit is required within seven days of making a reservation. The balance of the account must be pre-paid 30 days prior to travel. Please note that a reservation is not confirmed or secure until this deposit requirement has been met. Nambiti Hills Private Game Lodge reserves the right to automatically release any accommodation being held where the required deposit has not been received within the stated period.

### Group Deposit Policy – 4 Rooms and more

For all groups, a 50% deposit is required within 14 days of making a reservation. Please note that a reservation is not confirmed or secure until this deposit requirement has been met. Nambiti Hills Private Game Lodge reserves the right to automatically release any accommodation being held where the required deposit has not been received within the stated period. The balance of the accommodation and all transfers must be paid in advance and in full one month prior to the group's arrival. All extras to be settled at the lodge on departure.

## TOUR OPERATOR POLICY

The previously mentioned Group Deposit Policy remains in effect for all Tour Operators. Our cancellation policy is applicable regardless of whether payments have or have not been received by Nambiti Hills Private Game Lodge.

## CANCELLATION POLICY

Cancellation of a booking must be in writing and is subject to the following cancellation fees:

DAYS PRIOR TO ARRIVAL	45 to 30	30 to 15	14 to 0
PENALTY	25 %	50 %	100 %

Agents and guests are encouraged to provide adequate travel insurance to cover Nambiti Hills Private Game Lodge's cancellation terms and conditions.

## METHODS OF PAYMENT

### Credit Card

Please advise card type, number, expiry date, card holder's name and passport number. (Kindly request a credit card authorisation form with our reservations department to be completed and returned by fax).

### Bank Transfers:

Account Name: Lightwave Trade & Invest 17 Pty Ltd

Account Number: 27 127 871 4

Bank Name: Standard Bank

Branch Code: 051001

Branch: Kingsmead

Please ensure that copies of the bank transfer/deposit slip, together with the reservation details are faxed or emailed to the Nambiti Hills Private Game Lodge central reservations office (Fax: +27 31 818 0332). Please quote the reservation number OR name as the reference when processing a payment.

## LOCATION

Nambiti Hills Private Game Lodge lies in the Southern sector of the Nambiti Big 5 Game Reserve, located 23km East of Ladysmith Ideally situated between Johannesburg and Durban, Nambiti Hills Private Game Lodge is a convenient destination for people travelling from both cities.

**DURBAN:** Travelling time = 2 ½ to 3 hours ± 240km

**JOHANNESBURG:** Travelling time = 3 to 3 ½ hours ± 340km.

### GPS Co-ordinates

These will take one to the main gate: 28°30'44.34"S  
29°56'14.14"E

## DIRECTIONS

The Nambiti Private Game Reserve is situated 23 km's east of Ladysmith and is only 3½ hours from Johannesburg, 3 hours from Durban and 40 minutes from the Drakensberg. Please see map for details.

# GENERAL INFORMATION



## Directions from Johannesburg

Head for Ladysmith on the N3. Once you have entered KwaZulu Natal via Van Reenen, look out for the Ladysmith Toll off-ramp (at the bottom of Van Reenen's Pass).

Turn left and drive toward Ladysmith on the R103. When you arrive in Ladysmith, drive straight through, following the N11 Road to Newcastle.

From the last traffic lights leaving Ladysmith travel for ± 7kms. Turn Right onto the D45 Road, follow for ± 10Km's, at the T-Junction turn right, travel along side the game fence for 4 km's until you reach the staffed gate-house.

## Directions from Durban

Head for Ladysmith on the N3 – Take the Ladysmith/Bergville Toll off-ramp.

Turn Right and head for Ladysmith, drive straight through Ladysmith on the N11 Road towards Newcastle from the last robots leaving Ladysmith travel for ± 7kms.

Turn Right onto the D45 Road, follow for ± 10Km's, at the T-Junction turn right, travel along side the game fence for 4 km's until you reach the staffed gate-house.

## ARRIVAL AND DEPARTURE

Suggested arrival time is after 12 noon with check-in from 13:00pm. Rooms must be vacated by 11:00 am for the convenience of arriving guests. Late departure times can be arranged at the lodge, subject to availability of rooms.

## TARIFFS

### Tariffs include

Luxurious accommodation. Three delicious meals per day, dinners being in the open air boma, wooden dining deck or indoor dining area. All teas, coffees & snacks. Two open Land Rover safaris per day accompanied by a personal game ranger and tracker team. Walking safaris, accompanied by experienced trackers. Drinks while on the Land Rover safaris.

### Tariffs exclude

Telephone calls and boutique purchases. Liqueurs, Spirits, Premium Wines and Champagnes. Transfers, to and from the lodge. Curio shop purchases. Certain special meal requests.

### Single Supplement

A single supplement will only be charged for the 3rd single room in a booking. A single supplement will not be charged for the first 2 single rooms booked.

### Children

We regret that we are unable to accommodate children less than 8 years unless the lodge is block-booked by the same group or family. Children 8 to 12 years, sharing with adults, receive less 50% of tariff. Children occupying their own room will be charged the adult rate.

## DIETARY REQUIREMENTS & LIQUOR LICENCE

Please inform Reservations of any special dietary requirements and we will do our utmost to oblige, subject to certain conditions and restrictions. The lodge is fully licensed.

## ACCOMMODATION

### Luxury Suites

Eight double room, luxury units.

En suite bathroom in each unit with separate bath and shower.

King size beds.

Sleeper couches can be arranged for children.

Fully air-conditioned.

Safe, fully stocked bar fridge and tea and coffee station.

Wireless internet, external phone lines, and intercom linked to the office.

### Honeymoon Suite

Double room with private lounge and jacuzzi.

En suite bathroom with bath and shower.

King size, netted poster bed.

Fully air-conditioned.

Safe, fully stocked bar fridge and tea and coffee station.

Wireless internet, external phone lines, and intercom linked to the office.

## FACILITIES AT THE LODGE

Lounge, indoor and outdoor timber-deck dining areas overlooking the Nambiti Reserve, bar area and open boma, internet facilities, wine cellar and swimming pool.

## ACTIVITIES

Early morning and evening game drives, guided bush walks, birding, astronomy, battlefield tours and fishing.

## COMMUNICATION SERVICES

Internet, telephone, satellite TV and fax facilities are available to our guests at the main lodge.

## ITEMS TO REMEMBER FOR YOUR SAFARI

Since we want your safari experience to be perfect and completely comfortable, we recommend a few items that we believe you should remember to bring along:

### October to April

Bring casual summer clothes. A warm jersey/sweater would be useful for the cooler morning and evening temperatures.

### May to September

Bring casual light clothing, but remember to bring a very warm, insulated or padded parka / jacket for the very cold mornings and nights - a scarf and gloves are very useful too.

### All Year

Comfortable walking shoes, track shoes or boots for the bush walks makes life so much easier. Sandals to wear around at meals and within the lodge area. Shorts for the walks and the warm midday periods. Swimming costumes. Sun block/sun hat/sunglasses/lip balm. Extra pair of correction glasses (if you wear them). Contact lens solution and an extra set of contact lenses (if required). Cameras & binoculars. Video camera and a spare battery. (Batteries can be recharged in your suite. Electricity voltage is 220v)

## CLIMATE

### Winter Months (JUNE – OCTOBER +- 3° - 25° C)

Bring very warm insulated parkas or bush jackets for the night time safaris. Scarves to keep your neck warm. Jeans and shorts for everyday wear. Light sweaters for midday periods.

### Summer Months (NOVEMBER - MAY +- 15° - 38° C)

Cool cotton clothing. Preferable in neutral colour tone. (T-Shirts and shirts). Shorts for everyday wear. Jeans and trousers for evening wear. Sandals to wear at the Lodge (not essential but more comfortable).